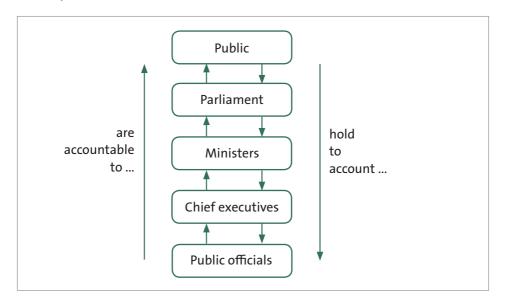
Figure 1
The Westminster chain of public accountability

Public officials are held accountable to the public through chief executives, Ministers, and ultimately Parliament.



Source: Adapted from: Stanbury, W (2003), *Accountability to citizens in the Westminster model of government: More myth than reality*, Roy, J (2008); "Beyond Westminster governance: Bringing politics and public service into the networked era"; and State Services Commission (1999), "Improving accountability: Setting the scene".